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| **Surojit Dhar** | |  | **Professional Profile** |
| |  | | --- | | **Contact Details:**  ***Phone (Mobile):  +91 9886768710***  ***Email ID:*** [***surojit\_dhar@yahoo.co.in***](mailto:surojit_dhar@yahoo.co.in) | | Strengths: | | * Having strong Expertise in Test Life Cycle Management * Having strong Telecom and Banking Domain Knowledge * Good Communication and Interpersonal Skills * Demonstrated Team Leading Capability * Experience of playing Client Facing Roles | | Skill Set: | | * Expertise in Test Planning, Effort Estimation, Design and Execution of test scenarios and test cases. * Preparation documents like Test Strategy, Test Plan, Requirement Traceability Matrix, Test Completion Report etc. * Experience of Leading Transition of Testing Activities from different vendor. * Test and Defect Management using tools like HP Quality Centre and ALM. * Knowledge of Test Automation using HP Quick Test Professional. * Experience of Security Testing * Experience of Leading Testing Activities as per Agile Software Development Methodology | | Trained On: | | * Agile SCRUM Methodology * HP Application Lifecycle Management (ALM) * Project Scheduling by PERT and CPM * Microsoft CRM | | |  | **Summary of Qualification:** 9.8 years of overall experience in IT Industry. Mainly in Telecom, Banking & Finance and Manufacturing Industries. Has been part of Functional Testing, System Integration Testing, User Acceptance Testing, End to End testing and Security Testing for one Telecom Giant, four International Banks and two major Manufacturing clients. Expertise in Test Life Cycle Management, Test Planning, Effort Estimation, Design and Execution of test scenarios and test cases, Defect Tracking and Defect Management etc. Demonstrated Manufacturing, Telecom & Banking Domain experience in applying Testing Methodologies for optimum test coverage and higher product quality.  **Certifications:**  ISTQB Foundation Level  Six Sigma Yellow Belt  HP Application Lifecycle Management 11.x  **Expertise:**  **Relevant Technical Expertise: Years of Experience**  HP Quality Center (QC) 4.0  HP Application Lifecycle Management (ALM) 3.0  JIRA 0.4  Cenzic Hailstorm (Security Assessment Tool) 1.0  HP WebInspect (Security Assessment Tool) 0.2  HP Quick Test Professional (QTP) 0.7  SQL 0.6  **Relevant Technical Expertise: Years of Experience**  **Telecom:**  Order Management System 2.6  Product Catalogue 1.6  Middleware Application 1.2  Pricing 0.9  Oracle WebCenter Site 0.4  **Banking:**  CRM 2.5  Core Banking System 1.5  Internet Banking 2.5  Interests and Fees 1.5  Payments Systems 1.2  Cards System 0.6  Banking Reporting System 1.2  **Security Testing:**  Web application security assessment 1.1 |
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**Education**

* Master of Business Administration (Specialization - Project Management)
* Bachelor of Commerce (Honors - Banking and Accountancy)

**Work Experience**

* Organization (Current): Hewlett-Packard Global Soft Ltd. (May, 2010 – till date)
* Organization (Previous): Capgemini India Pvt. Ltd. (January, 2008 – April, 2010)
* Organization (Previous): Mphasis India Pvt. Ltd. (April, 2005 – January, 2008)

**Work Achievements & Awards**

* HP Most Valuable Performer (MVP) Award 2012, a Global Award
* Certificate of Appreciation received on number of occasions for Leadership & Commitment from Director India Center, HP
* Been part of the ‘Top-25-Performers’ in number of quarters of 2011, 12, 13 & 14

**Relevant Project Experience**

| **VFS (Visa Facilitation Service)** | | **Global** | **June 2014 – Present** |
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| Project Type | SIT, CR & Prod Issue Testing and UAT Support. | | |
| Role | Program Test Manager | | |
| Responsibilities | * Preparing Test Strategy * Understand the testing effort by analyzing the requirements various Projects/Missions and do capacity planning * Manage Training requirements, Leave plans of the testing team * Analyze the NFR testing requirements of various Projects/Missions * Onboarding test engineers with appropriate skills * Manage Test Automation, Performance and Security Testing teams * Identify and procure licenses for various testing tools * Develop Test Plan and review the Test Scenarios * Assign task to all Testing Team members. Monitor the progress and track till closure. * Preparation of Execution Plan and Schedule * Attending Defect Review Meetings * Attending Project Review Management Meetings * Document, implement, monitor, and enforce all processes for testing as per standards defined by the organization and customer * Test Management using HP ALM * SPOC for the VFS UAT and Engagement Managers for all testing deliverables * Provide weekly report on testing activities/progress to the stakeholders * Provide SIT Sign off post successful completion of each test phase * Timely highlight status progress, risks and issues with the Project and Engagement Managers | | |

| **Vodafone Consumer Online** | | **Germany** | **Feb 2014 – June 2014** |
| --- | --- | --- | --- |
| Project Type | Functional (OIST & FIT Testing), CT and UAT Support. | | |
| Role | Onsite Test Lead | | |
| Responsibilities | * Preparing Test Strategy document * Requirement Study and Identification of Test Scenarios * Defect Tracking * Attending Defect Review Meetings * Attending Sprint Review Management Meetings * Test Management using HP ALM * SPOC for the VF test manager regarding OIS/FIT * Review/Create Sprint test scenario aligned with UAT/Business user onsite * Align scope of OIST/FIT with CT team represented by the offshore overall test manager * Accountable for sprint test coverage met by test cases created by offshore team * Create project sprints schedule communicate it to relative stakeholders * Create sprints test plans and ensure they are aligned with internal/external stakeholders * Provide weekly report for project activities/progress to relative stakeholders * Secure approvals regarding scope changes with the onsite overall test manager * Timely highlight status progress, risks and issues with the overall test managers “onsite/offshore” * Act as Backup of Offshore Test Lead. | | |

| **State Bank of Mauritius** | | **Mauritius** | **Jun 2013 – Feb 2014** |
| --- | --- | --- | --- |
| Project Type | Banking (SIT) | | |
| Role | Test Lead (Manual Testing) | | |
| Responsibilities | * Requirement Study and Identification of Test Scenarios * Coauthoring Test Plan * Review Test Scenarios * Review Test Case * Identifying Regression Test Scenarios/Cases * Preparation of Execution Plan and Schedule * Leading Test Execution by tracking execution result * Execution of Test Cases, Defect logging and Defect Retest. * Preparing Test Execution Report * Defect Tracking * Attending Defect Review Meetings * Preparing Defect Summary Reports * Preparing Test Execution Report * Test Management using HP ALM | | |

| **Symantec** | | **USA** | **Aug 2012 – Jun 2013** |
| --- | --- | --- | --- |
| Project Type | Security Testing | | |
| Role | Security Test Specialist | | |
| Responsibilities | * Performing & validating pre-scan activity (Recording Traversal, Running the Traversal only) for the application to be scanned. * Preparing security test cases. * Validate the test environment and perform Scan. * Review and validate the scan result. * Preparation and circulation of Security Assessment reports. * Attending Project Management Meetings/Calls | | |

| **Vodafone UK** | | **United Kingdom** | **Feb 2011 – Jul 2012** |
| --- | --- | --- | --- |
| Project Type | Functional (Domain Testing), SIT and UAT Support. | | |
| Role | Test Lead (Manual Testing) | | |
| Responsibilities | * Leading Transition of Testing Activities from other vendor * Training and ramping up the team * Requirement and Testing Scope study * Testing Effort Estimation * Coauthoring Test Strategy document * Preparing Test Plan * Identification of Test Scenarios (Including Regression Testing) * Review Test Cases * Preparation of Execution Plan and Schedule * Leading Test Execution by tracking execution result * Test Execution * Defect Tracking * Attending Project Management Meetings/Calls * Preparing Test Execution Report * Preparing Test Completion Report * Test Management using HP Quality Centre | | |

| **Development Bank of Singapore** | | **Singapore** | **May 2010 – Jul 2010** |
| --- | --- | --- | --- |
| Project Type | Retail Banking (UAT Support) | | |
| Role | Onsite Module Lead | | |
| Responsibilities | * Coauthoring Test Plan * Requirement Study and Identification of Test Scenarios * Review Test Scenarios * Peer Review Test Scenarios * Execution of Test Scenarios, Defect logging and Defect Retest. * Verifying Expected and Actual results * Preparing Test Execution Report * Defect Tracking * Attending Defect Review Meetings * Preparing Defect summary reports * Preparing Test summary reports | | |

| **Butterfield Bank** | | **Bermuda & Cayman Islands** | **Aug 2010 – Jan 2011** |
| --- | --- | --- | --- |
| Project Type | Retail Banking (UAT Support) | | |
| Role | Sr. Test Engineer | | |
| Responsibilities | * Identification of Test scenarios * Preparing detailed Test Cases * Analyzing Change Requests and incorporate the same in Test Cases. * Review Test Cases * Execution of Test Cases, Defect logging and Defect Retest. * Verifying Expected and Actual results * Preparing Test Execution Report * Defect Tracking using Quality Centre * Attending Defect Review Meetings * Preparing Defect summary reports | | |

| **General Motors** | | **USA** | **Jan 2008 – Apr 2010** |
| --- | --- | --- | --- |
| Project Type | Manufacturing (Functional and End to End Testing) | | |
| Role | Sr. Test Engineer | | |
| Responsibilities | * Identifying Test scenarios using Functional Specification documents * Identification of Test scenarios * Analyzing Minor Enhancement Request Documents and incorporate the same in Test Cases. * Preparing Test Cases * Peer Review Test Cases * Execution of Test Cases, Defect logging and Defect Retest. * Verifying Expected and Actual results * Preparing Test Execution Report * Defect Tracking * Preparing Defect summary reports * Attending Daily Review Meetings | | |

| **Bank of Santander** | | **United Kingdom** | **Apr 2006 – Jan 2008** |
| --- | --- | --- | --- |
| Project Type | Banking (End to End Testing and UAT Support) | | |
| Role | Test Engineer | | |
| Responsibilities | * Identification of Test scenarios * Attending Calls on Requirement Changes * Preparing detailed Test Cases * Peer Review Test Cases * Execution of Test Cases * Verifying Expected and Actual results * Preparing Test Execution Report * Defect Tracking * Preparing Defect summary reports | | |